

Cancellations: Tours

Cancellation of a confirmed booking not less than 14 working days before the first date of the booking call time will be charged at 50% of the agreed fee. Cancellation of a confirmed booking less than 14 working days before the date of the booking call time will be charged at 100% of the total fee, in each case payable to CHM no later than 30 days after the date of cancellation.

Cancellations: Press, Media and Editorial

Cancellation of a confirmed booking within 48 hours (working days) of the booking call time the full booking fee will be charged and payable by the client unless the same artist is booked within 24 hours (working day) of the cancellation in which case half the booking fee will be charged and payable by the client. The full booking fee will be charged and payable by the client for bookings of more than three working days duration: within a period equal to or less than the length of the booking, then Saturdays, Sundays and bank and public holidays are excluded for the purpose of determining the cancellation notice period.

In each case payable to CHM no later than 30 days after the date of cancellation.

Cancellations: Locations

Cancellation of a confirmed booking within 48 hours (working days) of the booking call time the full booking fee will be charged and payable by the client. Outside 48 hours of the booking call time but within 72 hours of the booking call time of the booking date then half the booking fee will be charged and payable by the client, in each case payable to CHM no later than 30 days after the date of cancellation.